

INFORMATION AND CONDITIONS

- a) CARS TO WHICH ROOF RACKS CANNOT BE FITTED.
ON CARS TO WHICH ROOF RACKS CAN BE FITTED A FEE OF € 7,00 PER DAY WILL BE CHARGED TO CLIENTS.
MINIMUM CHARGE € 21,00 AND MAXIMUM € 98,00 PER RENTAL.
- * THESE CARS WILL BE CONFIRMED ON REQUEST ONLY.
- 🎵 THESE CARS ARE EQUIPPED WITH RADIO
- THESE CARS ARE EQUIPPED WITH AIR-BAG
- THESE CARS ARE EQUIPPED WITH AIR-BAG FOR DRIVER AND PASSENGER
- 🚗 THESE CARS ARE EQUIPPED WITH POWER STEERING
- ☀️ THESE CARS ARE EQUIPPED WITH SUN ROOF
- ❄️ THESE CARS ARE EQUIPPED WITH AIR CONDITIONING
- 🕒 NORMAL OFFICE HOURS IN ALL OUR BRANCHES THROUGH THE COUNTRY ARE FROM 09:00am TO 01:00pm & From 03:00pm to 07:00pm.
Except our Head Office which is from 09:00am to 07:00pm
On the 25th December and 01st January we are closed.
- 🕒 ✈️ NORMAL HOURS AT THE AIRPORTS OF LISBON AND FARO ARE FROM 6:00am TO 24:00pm. AT OPORTO ARE FROM 07:00am TO 24:00pm.
Except on the 24th and 31st December as close time is at 07:00 p.m. Closed on the 25th December and 01st of January.

NOTE:

FOR EACH PICK UP OR DROP OFF OUTSIDE OF OPENING HOURS **AT AIRPORTS** A FEE OF € 18,00 WILL BE CHARGED DIRECTLY TO THE CUSTOMER.
DURING OPENING HOURS AT OFFICE LOCATIONS A FEE OF € 5,00 (EACH WAY) WILL BE CHARGED FOR PICK UP OR DROP OFF AWAY FROM THE OFFICE.
AT LOCATIONS WITHOUT OFFICE, CHARGE WILL BE MADE AT € 0,50 PER KILOMETER FROM THE NEAREST OFFICE.

For Airport Deliveries

AN AIRPORT TAX OF € 25,00 WILL BE SUPPORTED BY AUTO JARDIM.

- BABY SEATS:** MAY ALSO BE SUPPLIED ON REQUEST. THE COST FOR THESE WILL BE € 6,00 PER DAY CHARGED DIRECTLY TO THE CLIENT. MAXIMUM € 84,00 PER RENTAL.
- PASSENGER INSURANCE:** MAY ALSO BE SUPPLIED BY AUTO JARDIM. THE COST FOR THIS WILL BE € 5,00 PER DAY CHARGED DIRECTLY TO THE CLIENT.
- ADDITIONAL DRIVER:** FOR EACH ADDITIONAL DRIVER MENTIONED ON THE RENTAL AGREEMENT WE WILL CHARGE € 19,00 DIRECTLY TO THE CLIENT.
- YOUNG DRIVERS:** ALL DRIVERS BETWEEN 21 AND 25 YEARS OLD MUST PAY DIRECTLY TO AUTO JARDIM AN ADDITIONAL TAX OF € 4,00 PER DAY.

To be covered by insurance, Drivers must be duly mentioned on the Rental Agreement

- COLLECTING IN ADVANCE:** THROUGH THIS CONFIDENTIAL RATE WE SHALL NOT REFUND EITHER THE CLIENT NOR THE AGENCY INVOLVED IN THE BOOKING FOR THE RENTAL DAYS WHICH WERE NOT USED

- CIRCULATION SUPPLEMENT** A CIRCULATION SUPPLEMENT OF € 1,20 PER DAY WILL BE SUPPORTED BY AUTO JARDIM, EXCLUDING PASSAGES THROUGH PAID TOLLS.

- DOMESTIC ONE WAY RENTALS**
- | | |
|------------------------------------|---------------------------------|
| LISBON / OPORTO / LISBON - € 50,00 | } FOR RENTALS LOWER THAN 3 DAYS |
| LISBON / FARO / LISBON - € 50,00 | |
| OPORTO / FARO / OPORTO - € 100,00 | |

- INTERNATIONAL ONE WAY RENTALS** NOT ALLOWED

VERY IMPORTANT:

THE CLIENT (WHETHER DRIVER OR NOT) IS ALWAYS RESPONSIBLE FOR AN EXCESS ON THE AMOUNT OF € 900,00 FOR GROUPS A, B AND C, € 1.500,00 FOR GROUPS D, E, E1, I and J, € 2.000,00 FOR GROUPS F, G, G1, H and N, AND € 3.000,00 FOR THE REMAINING GROUPS, IN CASE OF A SELF-PROVOKED ACCIDENT, IN CASE OF DAMAGES CAUSED BY ACTS OF VANDALISM, IN CASE THEFT OF THE VEHICLE OR OF THEFT OF ANY OF ITS ACCESSORIES, AS LONG AS THE DRIVER IS UNABLE TO IDENTIFY THE GUILTY PARTY.

THIS PAYMENT MUST BE MADE UPON THE DELIVERY OF THE CAR, IN CASH (PORTUGUESE OR FOREIGN CURRENCY) OR BY CREDIT CARD.

THE REFERRED PAYMENT WILL BE REFUNDED TO THE CLIENT AT THE END OF THE RENTAL, IN CASE NO ACCIDENT HAS TAKEN PLACE, AS WELL AS NO DAMAGES HAVE BEEN CAUSED TO THE VEHICLE BY ACTS OF VANDALISM, THEFT OF THE VEHICLE OR OF ANY OF ITS ACCESSORIES.

THIS SITUATION CAN ONLY BE ELIMINATED WITH THE PAYMENT OF AN INSURANCE OF € 9,00 PER DAY FOR GROUPS A, B and C, € 11,00 PER DAY FOR GROUPS D, E, E1, I and J, € 15,00 FOR GROUPS F, G, G1, H and N, AND € 20,00 FOR THE REMAINING GROUPS. THIS AMOUNT HAS TO BE PAID BY THE CLIENT WHEN RECEIVING THE VEHICLE.

IN CASE OF ACCIDENT BY OUR CAR DRIVER'S FAULT TAKING INTO CONSIDERATION PORTUGUESE LAW, INSURANCE COMPANIES DECLINE ANY OR ALL RESPONSIBILITY FOR THAT DRIVER OF ALL DAMAGES CAUSED TO THE HIRED VEHICLE OR TO THIRD PARTIES WHENEVER IT IS DETECTED THAT THE DRIVER WAS DRIVING UNDER THE INFLUENCE OF ALCOHOL, NARCOTICS, DRUGS OR TOXIC PRODUCTS OR BY INSANITY OF THE DRIVER.
ALSO IF THE CLIENT USES THE CAR IN SPORTIVE COMPETITIONS, RACES, RALLYS OR CHALLENGES, CONTESTS, BETS, ETC.

WE ALSO TAKE THIS OPPORTUNITY TO INFORM THAT EVEN IF THE CAR'S DRIVER IS NOT UNDER THE INFLUENCE OF ANY OF THE ABOVE ITEMS BUT BY ANY MEANS ALSO DESTROYS OUR CAR BY HIS OWN FAULT WE SHALL NOT REFUND ANY AMOUNT FOR THE TIME LEFT TO COMPLETE THE RENTAL AND WE ONLY GIVE ANOTHER CAR THROUGH A LARGE DEPOSIT THAT MAY COVER EVENTUAL DAMAGES THAT CAN BE CAUSED TO THE NEW CAR.
WE WOULD LIKE CLIENTS TO BE WELL INFORMED ABOUT THE ABOVE SITUATION.

- 📅 ALL BOOKINGS ARRIVING AT OUR HEAD OFFICE-BOOKING DEPARTMENT WITH LESS THAN 5 DAYS TO DELIVERY TIME WILL BE CONFIRMED ON REQUEST.